

CUMBERLAND HEIGHTS OUTPATIENT SERVICES RIVER ROAD

PROGRAM NARRATIVE

Cumberland Heights Outpatient Services at River Road (Davidson County) offers a range of substance use disorder services at 8283 River Road, Nashville, TN 37209. The program's hours of operation are Monday through Friday, 1:30 pm to 9:30 pm. The center offers intensive outpatient services for adults Monday, Tuesday, Thursday, and Friday, 6:00 pm to 9:00 pm. Patients are encouraged to attend the weekly crossover meeting Friday at 8:00pm.

Prior to enrollment in the Intensive Outpatient Program, all patients complete the admission process and receive orientation including a review of client rights, expectations, and program components. During the course of treatment each patient works closely with the outpatient counselor/case manager in planning treatment goals and developing an individualized treatment plan. The counselor coordinates with referrals for ancillary health, vocational or psychological needs the patient may have.

The IOP is structured to include individual counseling, experiential learning groups, family education groups, and group counseling. A range of topics is discussed in treatment including, but not limited to medical aspects of addiction, disease progression, family disease, spirituality, recovery tools and relapse prevention. Patients are oriented to the Twelve Steps of Alcoholics/Narcotics Anonymous and participation in local twelve step support groups is required. Patient families are strongly urged to complete the family program. Compliance with abstinence is monitored through the use of random urine drug screens. The patient's length of stay is usually 20 sessions but can be variable based upon the patient's clinical needs and progress. Continuing Care services, including onsite aftercare groups, are coordinated onsite for patients after completing the program.

A structured family program is provided once a week for family members of patients. These services are available on site to the family members of River Road patients. Focus of the family program includes education on the disease of addiction, family roles, communication, boundaries, and recovery tools.

Outpatient services are conducted by counseling staff under the supervision of the Executive Director for Community Based Services and the IOP Director of Clinical Services. Clinical supervision and/or consultations are also available via the Medical Director of Cumberland Heights, Chief Clinical Officer, and Associate Clinical Director as well as from the organization's Quality Management Office.

Revised/010907/ 12/1/08 Linda Hazel 01/10 LH 02/11 TS 07/12 TS and LH, 2/14 Chad Hughes 1/16 Chad Hughes
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